

## FAMILY PHYSICIANS OF LIMA, INC.

### COVID-19 Policies

- Your vehicle is now our waiting room. When you arrive for your appointment, please call 567-710-2682 to let us know you're here. When we have an exam room available, we will wave you in. Per Ohio mandate, masks are required to enter the facility.
- We try to limit the number of people at an appointment. Multiple people in a room make it hard for us to maintain safe distances.
- If you are bringing a dependent child, we ask that only one person accompany the child. If multiple family members would like to be at the appointment, we can provide you with a TeleMed appointment to meet your needs.
- We ask that you leave belongings in your vehicle (e.g. your purse, backpack, diaper bag, or infant carrier). The more items brought into the office, the less efficient we can be, as we must clean and wipe down the rooms to make them safe for the next patient coming into the office.
- If you want to email us an image of the front and back of your insurance card, you can send it to [familyphysicians@famdox.com](mailto:familyphysicians@famdox.com). This is a secure email. We can take your co pay over the phone OR you can [make a payment](#) through our [website](#).

Our goal is to limit the amount of time you have to spend in our office and your exposure to our staff.

We have multiple locations in which you can be seen. We will try to make your appointment to best meet your needs.